



Denti-Cal California Medi-Cal Dental Bulletin

February 2013
Volume 29 , Number 2

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Training Seminars:

Want to learn more about the Denti-Cal program? Come to one of our training seminars. Go to our website to [Reserve Your Spot](#).

Riverside
Ortho/D413 - Feb. 1, 2013

San Jose
Basic & EDI/D414 - Feb. 13, 2013

San Jose
Advanced/D415 - Feb. 14, 2013

Garden Grove
Basic & EDI/D416 - Feb. 26, 2013

Garden Grove
Advanced/D417 - Feb. 27, 2013

New Adjudication Reason Code (ARC) 031D

Denti-Cal denies claims for procedure D0350 (Oral/Facial Photographic Images) if the dates of service on submitted photographs do not match the dates of service on the claim. Effective February 1, 2013, Denti-Cal will implement Adjudication Reason Code (ARC) 031D to provide a clear message as to why the claims are being denied. ARC 031D reads as follows:

031D Photographs are not payable when the date does not match the date of service on the claim.

For more information about ARC 031D or other aspects of the Denti-Cal program, please call the Denti-Cal call center at (800) 423-0507.

New Department of Social Services Phone Number to Postpone or Withdraw a State Hearing

Effective immediately, the Department of Social Services (DSS) has implemented a new phone number for providers and beneficiaries wishing to postpone or withdraw a State Hearing. The new toll free phone number is **(855) 266-1157**. This number may also be used to make a general inquiry about a State Hearing that has already been filed.

To make an oral request to file a State Hearing, providers and beneficiaries should continue to call DSS toll free at (800) 952-5253.

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Denti-Cal Enrollment Workshops

Need help with your Denti-Cal enrollment application? Then sign-up for one of the following Denti-Cal enrollment workshops!

Date	County	Location
Thursday, February 14, 2013 Register now!	Napa	Fairfield Inn & Suites, Napa American Canyon 3800 Broadway Hyw 29 American Canyon CA, 94503
Wednesday, February 20, 2013 Register now!	San Luis Obispo	Hampton Inn & Suites, Paso Robles 212 Alexa Court Paso Robles CA, 93446
Thursday, February 21, 2013 Register now!	Kern	Courtyard, Bakersfield 3601 Marriott Drive Bakersfield CA, 93308
Friday, February 22, 2013 Register now!	Fresno	Hampton Inn & Suites, Fresno 327 E Fir Ave Fresno CA, 93720
Tuesday, February 26, 2013 Register now!	Orange	Embassy Suites 11767 Harbor Blvd Garden Grove, CA 92840
Wednesday, February 27, 2013 Register now!	San Bernardino	Hilton, San Bernardino 285 E Hospitality Lane San Bernardino, CA 92408
Friday, March 01, 2013 Register now!	Stanislaus	Hampton Inn & Suites, Modesto-Salida 4921 Sisk Road Salida, CA 95368