

Denti-Cal California Medi-Cal Dental Bulletin

July 2013
Volume 29, Number 12

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Training Seminars

Reserve your spot for one of our training seminars.

Chico
Basic & EDI/D434 - July 11, 2013

Chico
Advanced/D435 - July 12, 2013

San Ramon
Workshop/D436 - July 25, 2013

Milpitas
Advanced/D437 - July 26, 2013

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist.
[Go here for more information!](#)

Next available date:

Wednesday, July 17, 8 am - 4 pm.

Verifying Beneficiary Identification

In accordance with “[Section 4 – Treating Beneficiaries](#)” of the Provider Handbook, no identification verification is required in certain circumstances. Identification verification is not required when:

- ◆ The beneficiary is 17 years of age or younger;
- ◆ The beneficiary is receiving emergency services;
- ◆ The beneficiary is a resident in a long-term care facility.

If the beneficiary does not bring a BIC to an appointment as described above, providers may access the Medi-Cal Automated Eligibility Verification System (AEVS), the Point of Service (POS) device, or the Medi-Cal website (www.medi-cal.ca.gov), and may, with the beneficiary’s approval, use the beneficiary’s Social Security Number (SSN) to verify eligibility. Please note that verifying eligibility on the Internet or the Point of Service device does require providers to complete and mail the [Medi-Cal Point of Service \(POS\) Network/Internet Agreement to the POS/Internet Help Desk](#). **Being aware that a beneficiary’s SSN is an allowable method to verify beneficiary eligibility is especially important in providing necessary services to foster children whose foster parents may not have received a BIC.**

If the beneficiary is unknown to the provider, the provider is required to make “good faith” effort to verify the beneficiary’s identification by matching the name and signature on the Medi-Cal issued ID to that on a valid photo identification (a California driver’s license, an ID card issued by the Department of Motor Vehicles, or any other document which appears to validate and establish identity). Providers must retain a copy of this identification in the beneficiary’s records.

A Medi-Cal beneficiary is eligible for dental services provided under the Denti-Cal Program. However, limitations or restrictions of dental services may apply in certain situations to the following individuals:

- ◆ Those enrolled in a dental managed care plan;
- ◆ Those who are assigned special aid codes;
- ◆ Those with minor consent restricted service cards.

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Please remember that a Medi-Cal beneficiary's eligibility is not a guarantee that Denti-Cal will reimburse the provider for rendered procedures.

For more information on verifying beneficiary identification and Denti-Cal beneficiary eligibility, please refer to the [Provider Handbook](#) or call our Customer Service line at 1-800-423-0507.

Denti-Cal Enrollment Outreach

Having trouble filling out the forms to join Denti-Cal as a dental provider? Then sign-up for the Dental Provider Enrollment Assistance Line or attend a Denti-Cal Enrollment Workshop! The date for the July assistance line and workshop are below.

Dental Provider Enrollment Assistance Line

Date	Time	Register
July 17, 2013	8:00 AM – 4:00 PM	Register online here!

Denti-Cal Enrollment Workshops for Dental Providers

Date	Time	County	Location	Register
July 12, 2013	8:00 AM – 4:00 PM	Butte	Residence Inn Chico 2485 Carmichael Drive Chico, CA 95928	Register online here!

Make sure to check the [Denti-Cal web site](#) often for more information and workshop dates.



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