

Denti-Cal Bulletin



VOLUME 20, NUMBER 6 P.O. BOX 15609 SACRAMENTO, CALIFORNIA 95852-0609 FEBRUARY 2004

TELEPHONE NUMBER CHANGE FOR THE MEDI-CAL AUTOMATED ELIGIBILITY VERIFICATION SYSTEM (AEVS), AND POINT OF SERVICE (POS) DEVICE, AND INTERNET (POS/INTERNET) HELP DESKS

Effective January 5, 2004, the Medi-Cal AEVS, POS, and Internet help desk call centers have been consolidated into one phone number. For clarification of AEVS *eligibility messages* and answers to questions regarding the POS/Internet, the new number to call is (800) 541-5555.

The phone number to check eligibility through AEVS remains the same: (800) 456-2387.

If you have additional questions, please call Denti-Cal at (800) 423-0507.